Directing

Question 1.

Which of the following is an example of Non-financial incentives?

- (a) Recognition
- (b) Job Security
- (c) Status
- (d) All of the above

▼ Answer

Answer: (d) All of the above

Question 2.

The software company promoted by Narayana Murthy is

- (a) Infosys
- (b) HCL
- (c) Satyam
- (d) Wipro

▼ Answer

Answer: (a) Infosys

Question 3.

Esteem needs are concerned with

- (a) Affection
- (b) Prestige and Self-respect
- (c) Friendship
- (d) Acceptance

▼ Answer

Answer: (b) Prestige and Self-respect

Question 4.

Grapevine is

- (a) Formal communication
- (b) Informal communication
- (c) Lateral communication
- (d) Barrier to communication

▼ Answer

Answer: (b) Informal communication

Question 5.

Directing is concerned with the following elements _____

- (a) Communication
- (b) Supervision and Motivation
- (c) Leadership
- (d) All of the above

▼ Answer

Answer: (d) All of the above

Ouestion 6.

Two way communication technique is used under __

- (a) Laissez Faire
- (b) Democratic style
- (c) Autocratic style
- (d) None of the above

▼ Answer

Answer: (b) Democratic style

Ouestion 7.

Hierarchy Theory of Motivation was given by

- (a) Abraham Maslow
- (b) Peter Maslow
- (c) Henry Maslow
- (d) David Maslow

▼ Answer

Answer: (a) Abraham Maslow

Question 8.

Which of the following is not a leadership style?

- (a) Free-rein
- (b) Autocratic
- (c) Democratic
- (d) Dictatorship

▼ Answer

Answer: (d) Dictatorship

Question 9.

Which of the following is a financial incentive?

- (a) Job Security
- (b) Promotion

(c) Employee Participation (d) Stock Incentive
▼ Answer
Answer: (d) Stock Incentive
Question 10. Status comes under the following type of barriers (a) Psychological barrier (b) Semantic barrier (c) Non Semantic barrier (d) Organisational barrier
▼ Answer
Answer: (d) Organisational barrier
Question 11. Basic Physiological Needs are concerned with (a) Shelter (b) Hunger (c) Thirst (d) All of the above ▼ Answer Answer: (d) All of the above
Question 12. Supervision means (a) Planning for the future (b) Starting a business (c) Fulfilment of legal formalities (d) Overseeing what is being done by subordinates
▼ Answer
Answer: (d) Overseeing what is being done by subordinates Question 13. Bonus, Promotion and Recognition are the example of
▼ Answer

Answer: (b) Positive Motivation

Ouestion 14.

The process of converting the message into communication symbols is known as

- (a) Decoding
- (b) Encoding
- (c) Feedback
- (d) Media

▼ Answer

Answer: (b) Encoding

Question 15.

Which of the following is not an element of the communication process?

- (a) Communication
- (b) Channel
- (c) Receiver
- (d) Decoding

▼ Answer

Answer: (a) Communication

Question 16.

Which one of the following is not an element of direction?

- (a) Delegation
- (b) Communication
- (c) Supervision
- (d) Motivation

▼ Answer

Answer: (a) Delegation

Question 17.

Which of the following is not a financial incentive _____

- (a) Profit Sharing
- (b) Recognition
- (c) Pension and Gratuity
- (d) Bonus

▼ Answer

Answer: (b) Recognition

Question 18. Under which style of leadership there is no delegation of authority? (a) Democratic (b) Autocratic (c) Laissez Faire (d) None of the above
▼ Answer
Answer: (b) Autocratic
Question 19. Leadership is the art or process of (a) Making people responsible without providing them any authority (b) Influencing the behaviour of people (c) Supervision (d) Delegating Authority ▼ Answer Answer: (b) Influencing the behaviour of people
Question 20. The motivation theory which classifies needs in hierarchical order is developed by (a) Fred Luthans (b) Abraham Maslow (c) Scott (d) Peter F. Drucker ▼ Answer: (b) Abraham Maslow
Question 21. Punishment and stopping increments etc. are the examples of
Question 22. Social/Affiliation/Belongingness needs are concerned with (a) Salary (b) Pension

- (c) Stability of income
- (d) Affection, Acceptance and friendship

▼ Answer

Answer: (d) Affection, Acceptance, and friendship

Question 23.

Which of the following is a function of a supervisor?

- (a) Accounting
- (b) Staffing
- (c) Ensures performance of work
- (d) Planning

▼ Answer

Answer: (c) Ensures performance of work